

Quality Policy Statement

Our Vision

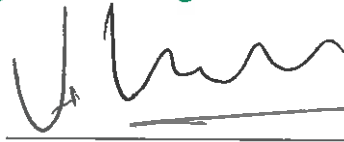
Surtek's primary goal is to remain the leading manufacturer of printed circuit board assemblies, electrical control panels, and accessories that fully comply with all contractual provisions and government regulatory specification requirements. This goal will be accomplished through innovative technology, employee involvement and superior customer responsiveness and by achieving the quality objectives as set in the documented "statement of quality objectives".

Our Mission

- To strive for risks & opportunities for defect reduction and increased customer satisfaction.
- To become true partner with our clients while focusing on manufacturing high quality printed circuit board assemblies – delivered on time and at a competitive price.
- To apply the knowledge to enhance our processes and services.
- To provide a professional, safe and informed work environment for our employees
- To continually improve the effectiveness of our quality management system using quality objectives and compliance with the requirements of the ISO Standard
- To determine our customer's needs, implement systems to fulfill them and monitor their effectiveness
- To continually monitor and improve our performance against set targets.

Rev : 1.1
Date : June 22, 2017

Approved by



Quality Objectives

- To develop systematical approach to identify the potential risks & opportunities by understanding the needs & expectations of interested parties, and by understanding the organization & its context.
- To provide QMS training to all employees to ensure that all employees understand the new requirements of 9001:2015 QMS
- To ensure that the continued development, implementation, maintenance and compliance of the QMS with current requirements by using internal audits and other checks and to continually seek improvements in the effectiveness of the quality system
- To meet customer requirements in terms of turn-around time, sample collection & reliability of service.
- To ship the products as agreed upon schedule by performing 100% inspection and/or testing as per contractual agreement.
- Instill a need for continual improvement in everything we do.

Rev : 1.1

Date : June 22/2017

Approved by :

